



## REDUCTIONS ON THE COST OF YOUR MONTHLY TELEPHONE LINE RENTAL WITH MOVISTAR

**This is available to pensioners on low incomes.**

This reduction is known as **'Abono social'** and is provided by **MOVISTAR** aimed at low-income pensioners.

The offer allows a reduction 70% savings on the set up cost for new contracts. (Ignore this as if solicited correctly, there is no cost to provide this service).

The **abono** allows for a reduction of 95% from the monthly cost of your line rental.

In addition, you are entitled to an insertion in the phone book. If you do not wish to appear in a directory, you may request exclusion.

Ref: 00/0040

Date: 26/01/14

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CITIZENS ADVICE BUREAU SPAIN

To avail of these reductions, you should be retired on a low income with a pension from the social security or private pension (Movistar may use the fact that a pension is derived from outside of Spain to deny you this reduction). **This is discrimination.**

As a resident in Spain, you are entitled to the same benefits as the local pensioners.

**Requisites:** Pensioner on low income with the amount declared on your annual tax returns should not exceed the sum of 8.946,14 Euros.

To make an application, use one of the methods listed below:

**Fax:** 901 50 37 00.

**Post:** Apartado de Correos: 423 Código Postal: 48080- Bilbao.

**Email:** Abonosocial@telefonica.com

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## Providing the following data:

Name of the person on the contract (or partner include your details).

ID:

**Telephone number:**

Once they receive your communication, they will send you a letter with detailed information of requirements and conditions.

**Myra Azzopardi Swainson**

22/09/13

<https://www.facebook.com/groups/citizensinpain/>

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