



HOW TO REPORT A CRIME BY TELEPHONE IN YOUR LANGUAGE

If you are a victim of crime in Spain, you can make a police report in English by phoning the National Police helpline on 902 102 112. The service provides assistance in seven languages.

This number is to report all crimes but not to be used as an emergency number where you need immediate attention. For these circumstances, you can call the emergency number 112 for ambulances. For police emergencies, you can use the app Alert Cops. Link for more info on our website.

<https://www.citizensadvice.org.es/faq/alertcops-app-to-alert-state-law-enforcement-authorities/>

You will be able to give details of the incident over the telephone and the operator will give you a provisional police report number. You can then go to the nearest National Police station within forty eight hours and hand over the reference number. The documents will already be available for you to sign, reducing the waiting time at the police station. This will be of great assistance to those with little knowledge of the Spanish language and avoid the long wait to be attended at your local station.

This service is available in English Monday to Friday from 9.00 am until 21.00.

The link below is for YouTube and is in Spanish.

<http://www.youtube.com/watch?v=deZT5LMMKf4>

Myra Azzopardi Swainson

25/11/13

<https://www.facebook.com/groups/citizensinpain/>

Ref: 00/0025

Date: 23/01/14

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