



ELECTRICITY RATE SUBSIDY/BONO SOCIAL

THE BONO SOCIAL/RATES SUBSIDY OFFERED BY ENDESA.
ALL APPLICATION FORMS ARE INCLUDED.

What is the rates subsidy?

It is the tariff with a discount set by the government on the Last Resort Tariff, the aim of which is to protect homes with few economic resources. Its main benefit is frozen electricity tariffs that avoid the price rises the government applies to the LRT.

It automatically applies to all homes with contracted power of less than 3kW. It can also be requested on those that have contracted power of less than 10kW, as long as the following requirements are met:

- Over 60 years of age and receiving the minimum pension.
- Over 60 years of age and receiving a retirement or disability pension and not obliged to present income declarations, as well as beneficiaries of the extinguished old age and disability statutory insurance.
- Large families.
- Families with all members unemployed.

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How do I register for the Rate Subsidy?

The Rate Subsidy only applies to people whose supply is for the purpose of use in the usual home and who belong to one of the following groups:

- People with contracted power of less than 3kW in their usual home.
- The Rate Subsidy applies to them automatically.
- Customers over 60 years of age who receive a minimum pension.
- Customers over 60 years of age who receive retirement or disability non-contribution pensions, as well as beneficiaries of the extinguished old age and disability statutory insurance.
- Large families.
- Families with all members unemployed.

How do I apply for the rate subsidy?

If you are an Endesa customer and you meet the requirements, you can now request the Rate Subsidy. To do this, you must provide accreditation for all the requirements, complete the application and send it together with the documentation through any of the following channels:

- Send it to the following e-mail address:
Cefaco_Contratacion_Social@endesa.es
- Send it to the following postal address: Apartado de Correos 1167 - 41080 Sevilla.
- Send it to the fax number: 93 507 76 46

What happens if I do not meet the requirements for the right to a Rate Subsidy?

Consumers are obliged to communicate any change that implies the loss of the right to receive the rate subsidy to the Last Resort Marketing Company.

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If you do not meet any of the requirements mentioned above, a 10% charge will be applied to your next bill.

Does the Rate Subsidy need to be renewed?

The Rates Subsidy will be applied automatically as long as the customer meets the requirements to be eligible for it. However, in the case of large families the customer has to apply for renewal before their current rates subsidy expires.

When and how will the Rate Subsidy apply?

The Rate Subsidy will be applied from the first day of the billing cycle after all the accreditation documentation has been received. It will apply to the next bill, as long as this documentation is received 15 calendar days before the bill is issued.

Can I take advantage of Open Market offers if I am receiving the Rate Subsidy?

No. The Rate Subsidy is not compatible with the Open Market and in order to make use of it, you must belong to the LRT.

Application form link's below

- [Modelo de solicitud del Bono Social para pensionistas](#)
- [Modelo de solicitud del Bono Social para familias numerosas](#)
- [Modelo de solicitud del Bono Social para desempleados](#)

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<https://www.facebook.com/groups/citizensinspain/>

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